



Member Testimonials

Here's what three members of the association had to say about the organization:

"As a member of the Locker Room Managers Association there are a number of benefits that have helped improve the operation of our shoe room as well as enhance the quality of the care of shoes that are brought to us. I have found The Good Steward Books have helped tremendously with product knowledge and use, and definitely with procedures, organization and set-up of our shoe care room and locker room area. The shoe care guides are great for helping new employees care for different types of shoes in a manner that is best for the leathers or the materials from which the shoes are made.

*"The **'Thoughts for the Week Ahead'** along with other emails from Todd contain helpful and timely information. The reminders of the little things to do help to keep us doing top quality work which pleases our members and many guests.*

"Thank you, Todd, for your leadership and expertise in helping us be the

best that we can be as professionals in shoe care and locker room management."

Len Durbin

Locker Room Attendant

Broadmoor Golf Club

Colorado Springs, Colorado

"Having been in the locker room management business for the last 13 years, I can say from experience that finding good information regarding locker room service can be difficult. Sure you can check out books about the service industry in general or search the web for more specific information, but to find useful and relevant information regarding locker room and shoe service can be close to impossible.

*"Fortunately, a few years back I found out about Todd and his **Locker Room Managers Association** Without a doubt, the best source for information regarding locker room management and service anywhere. His frequent e-newsletters bring new thoughts and ideas from many different sources, relating only to issues that affect locker room managers and their staffs.*

"For the small yearly fee required to join the LRMA, which easily pays for itself through product discounts and money saving ideas, you can't find a better source of information anywhere regarding the issues that concern locker room managers."

Ron Bullard, Jr.

Locker Rooms Manager

Desert Highlands Golf Club

Scottsdale, Arizona

Dear Todd,

Your efforts as a mentor are greatly appreciated. Again thank you for sending me all that good information that benefits me and my crew.

Thank You,

Luis Hermosillo

Locker Room Manager

San Gabriel Country Club

San Gabriel, California
